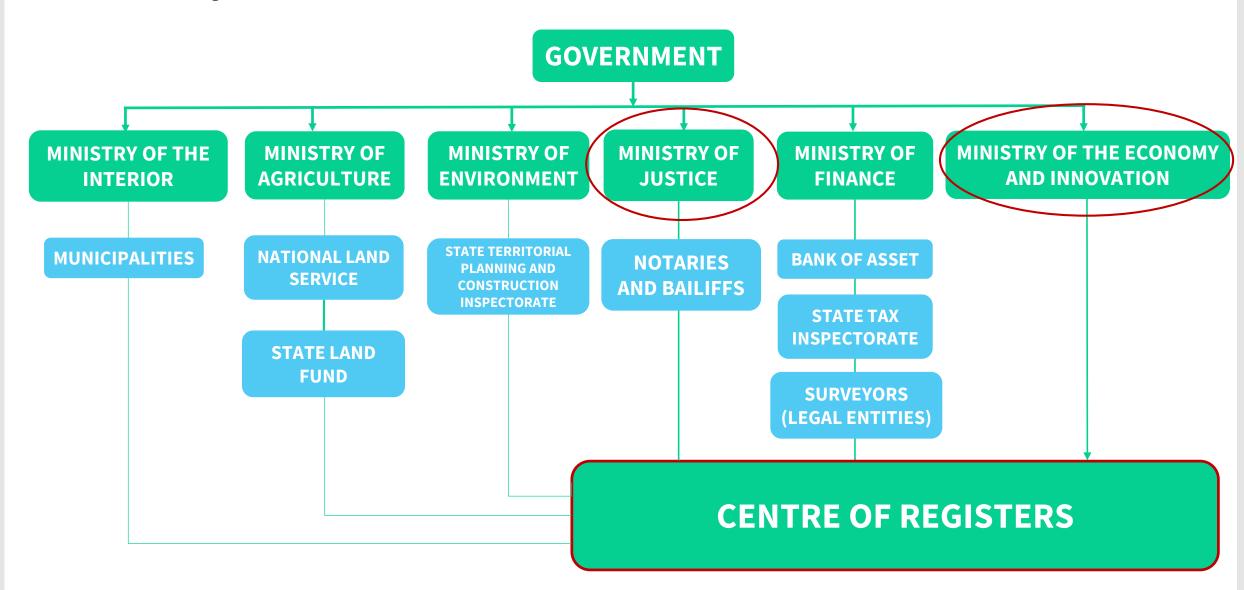


▼ The Centre of Registers in the national context



Key functions of the Centre of Registers

Key functions







Registration of objects and provision of registers data

Development of state registers and information systems

Commercial services:

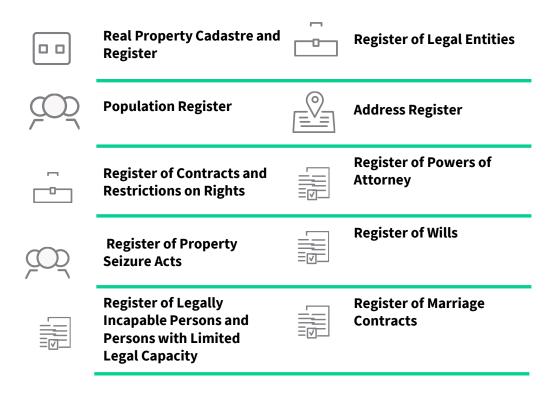
issue of energy performance certificates, real property valuation, cadastral surveys, data provision services.

+ strategic direction "Data analysis and solutions"

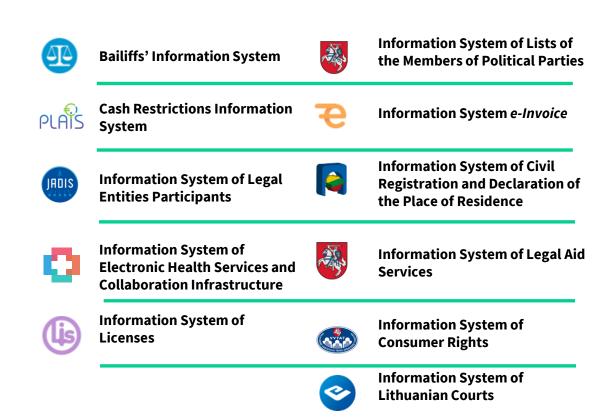


Activity Areas of the Centre of Registers

Administered state registers



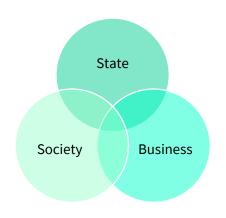
Main administered and developed state IS



About Centre of Registers



Self-financed state enterprise earning revenue from the services provided to customers: registration of objects/facts and data provision





~ 300 services



~ 18.000 contracts with customers



34 km of documents in archives



Creates, develops and processes data of the state registers and information systems, provides data





A total of 10 registers

4 out of 5 base state registers

11 state information systems

~ 40 internal information systems



1580 employees



600 Registrars





300 Customer service specialists



80 Archive specialists





Wide customer service network in Lithuania



2200 phone calls every day



50 customer service places



10000 work orders every day



~ 2800 customers are served face-to-face every day



80 Product development experts

Legal status and financials



▼ The Centre of Registers is a **self-financed** state enterprise, earning revenue from the services provided to customers (individuals and businesses)



€	Registration services	31 mill. EUR 48%
€	Data provision services	26 mill. EUR 39%
€	Commercial and other	8 mill. EUR 13%

Strategic Goals for 2022-2025 and Business Principles for Achieving the Objectives

STRATEGIC DIRECTIONS

Consistent and progressive performance of the obligations assigned in managing state information resources.

Development and provision of complex, innovative, high value-added systems and services. The direction of innovative services

Increasing operational efficiency, developing employee competencies. Direction of efficiency and competence

STRATEGIC GOALS / OBJECTIVES

CORE BUSINESS PRINCIPLES



Efficient maintenance of state registers and IS



Provision of advanced services for the government, business, society



Ensuring performance excellence



Development of sustainable organisation

Business transparency and efficiency

Data accessibility

Sustainable activities

Innovations and leadership

Professional and involved employees

Quality service for customers

Availability of the services provided by the Centre of Registers

Ensuring correct and complete data in the registers maintained

Registration of register objects within the time limits established by legal acts Development of digital services based on higher valueadded data

Ensuring the promotion of electronic services

Efficient management of customer experience

Increase of business efficiency

Ensuring financial stability

Ensuring sustainable development of the organisation

Ensuring sustainable development and implementation

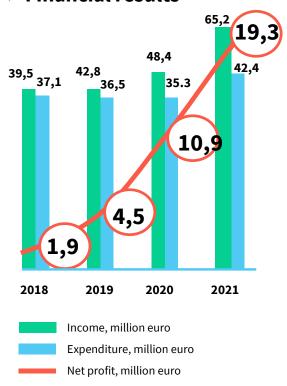
Strengthening of corporate reputation

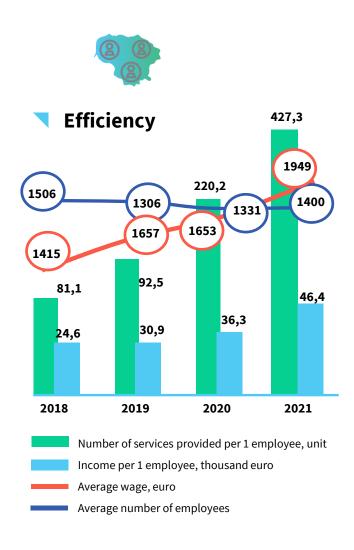
Objectives

Main Performance and Financial Indicators



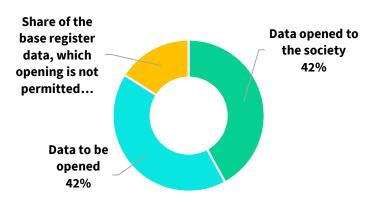
▼ Financial results







Data opened to the society



Real Property Cadastre and Register – since 1992 (I)



Base State Register, integrated, in one organisation

Core legislation – Civil Code, Law on Management of State Information Resources, Law on Real Property Cadastre, Law on Real Property Register, Regulations of the Real Property Cadastre, Regulations of the Real Property Register, etc.



Income:

From registration services – 27,3 million EUR

From provision of data – 12,9 million EUR

From other monopolistic services – 1,9 million EUR

Staff: 420 Registrars and Cadastre Specialists



Fees for real property registration/extract

- Registration of ownership right 17.19 EUR
- Registration of other real right 8.40 EUR
- Registration of building 14.85 EUR
- Registration of land parcel 17.15 EUR
- Extract from the Real Property Register:

On paper - 3.04 EUR In digital form - 2.64 EUR System-to-system - 0.07 EUR



Key activities:

- Collection and entry of cadastral data of objects
- Registration of objects, rights in rem, restrictions on these rights, legal facts
- Development and administration of IS of the Real Property Cadastre and Register
- Valuation of property (including valuation for taxation & other public needs)
- Real property cadastre and valuation mapping
- Examination and technical control of cadastral surveys
- Organisation and performance of real property market research
- Maintenance of archives



Open data

Open data sets of the Real Property Cadastre and Register:

- Real Property Transactions in Lithuania and in the Baltic countries
- Raw data of the Real Property Register
- Objects registered in the Real Property Register
- Classifiers of the Real Property Register
- Statistics of Real Property Register

Real Property Cadastre and Register – since 1992 (II)



Key customers:

- State institutions
- Municipalities
- Private sector (banks, notaries, real estate agencies, bailiffs, property valuers, insurance companies and other)
- Etc.



Statistics (by 01-01-2022)

- **6.9** million real property objects registered:
 - 2.5 million land parcels
 - 3.7 million buildings
 - **0.7** million engineering structures
- **28.17** million real rights, legal facts, cadastre and other notes registered



Already in place:

- The Mortgage Register is merged with the Real Property Register from 01-01-2022
- Integration with base registers
- e-Conveyance
- e-Cadastre file
- Digital real property cadastre map
- Buildings: all procedures from designing to registration in electronic environment
- Mass valuation



Projects and future plans:

- ✓ Automated recording of special land use conditions in the Real Property Cadastre
- ✓ Creation of new digital services
- ✓ Process robotisation
- ✓ Development of customer-driven Self Service System
- ✓ Full digitisation of paper documents in archive
- ✓ Creation of 3D cadastre



New pricing process

New fee rates for the services are calculated using special calculators



Newly calculated fee rates are audited by the independent auditor



Fees are presented to the Communications Regulatory Authority of the Republic of Lithuania (RRT) for approval



Upon approval from the RRT, draft fee rates are presented to the data controllers of the registers/IS for submission to the Government/Minister for approval

Pricing principles

Fees for the services are calculated on the basis of the costs actually incurred, including reasonable future investments and expenses.

Fee rates are determined using the cost recovery method (costs incurred + allowable profit (including a reasonable return on investment).

Pricing is differentiated depending on the way the service is provided: on paper, in electronic form, transferred system-to-system.

A subscription fee for the service provision is refused.

Fees are not differentiated by assigning service recipients to a certain social category.

Future plans

Administered state registers



Main administered and developed state IS

Bailiffs' Information System



Information System of Lists of

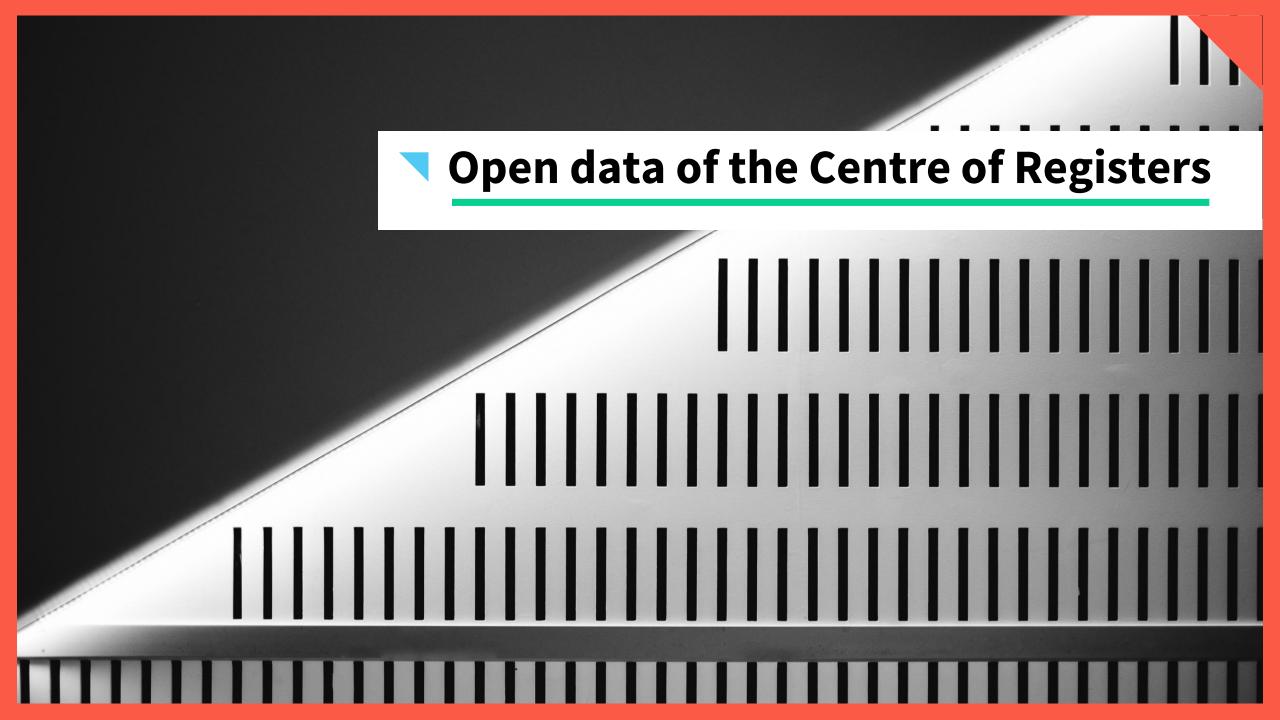
Planned

Current

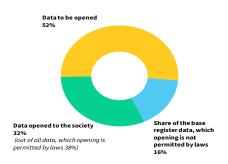
List of services

156 services

292 services



Data opening principles

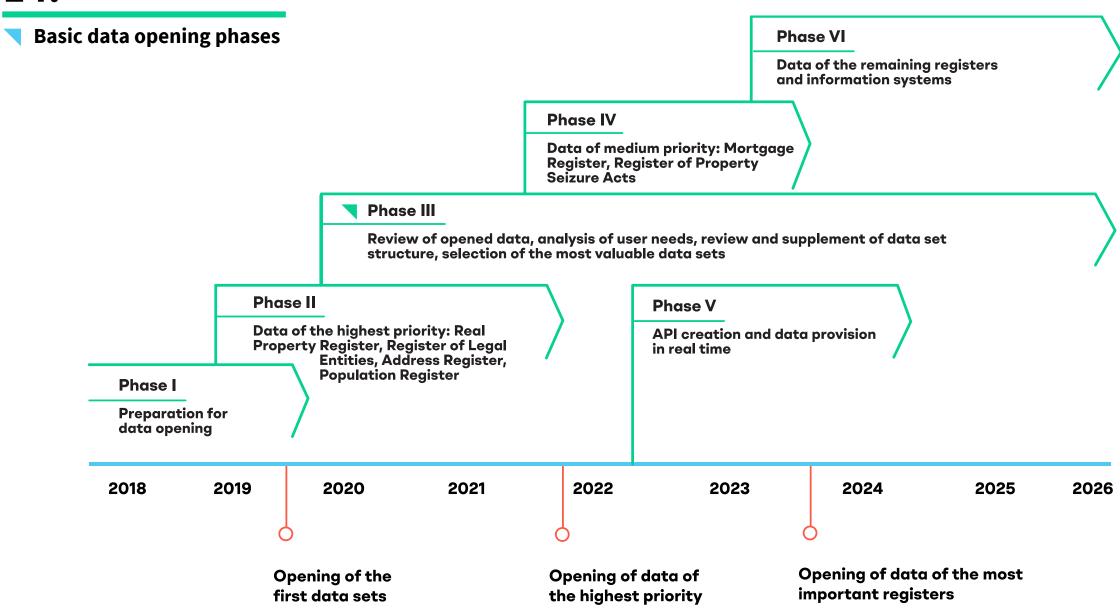


Data opening based on rational principles: opening attributes and boosting usage of actual data

Optimizing costs of data opening processes and technology

Introducing paid services for more convenient tools getting / using open data

Looking for financing sources

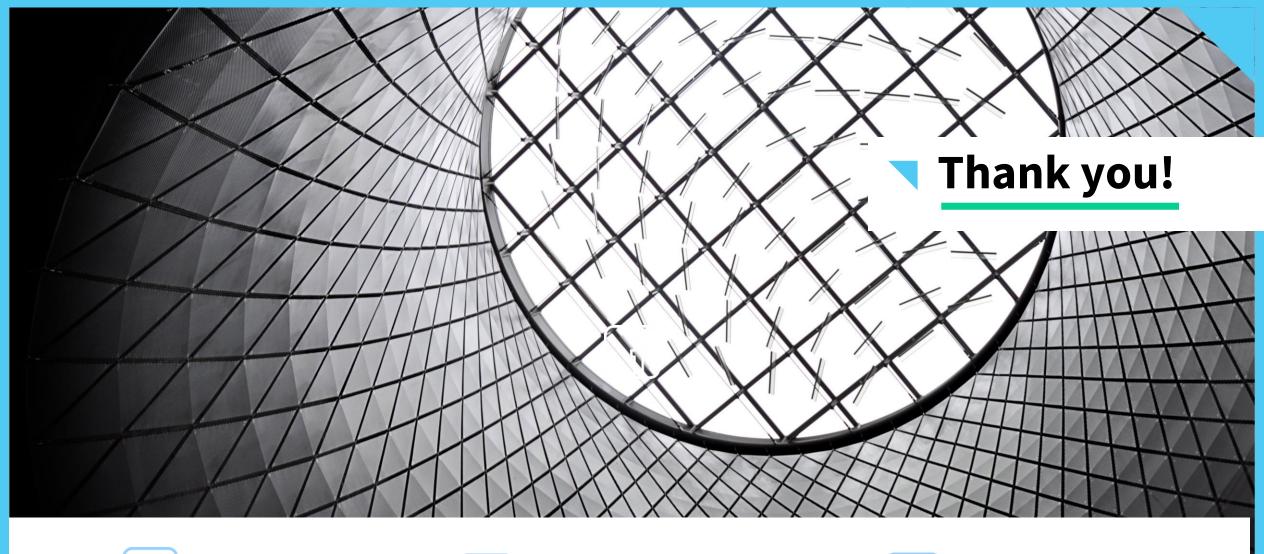


Key challenges

Society does not have clear understanding on open data (free all data for everyone ©)

Special interest groups fight for priority, which data should be opened first

Moving towards open data requires completely different pricing methodology





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